

ACCESSIBILITY COMMITMENT

Navaka Social Business Fund Bengaluru Private Limited
(Formerly known as Yunus Social Business Fund Bengaluru Private Limited)
CIN: U65999KA2016PTC094207

At Navaka Social Business Fund Bengaluru Private Limited (“**NSBF**”), we recognise that the right to digital access is an intrinsic component of the right to life and personal liberty, and we are unequivocally committed to enabling equal, dignified access to our financial services for all users, including Persons with Disabilities (PwDs).

Our goal is to ensure full and effective participation in the securities market by making <https://socialbusiness.fund> comprehensively accessible and inclusive.

1. Our Approach to Accessibility and Technical Compliance

We have engineered our digital platforms to be “accessible by design”. We strictly conform to internationally and nationally recognised standards for digital accessibility, ensuring strict adherence to the following mandatory regulatory guidelines:

- i) Web Content Accessibility Guidelines (WCAG) 2.1 (Level AA compliance).
- ii) Guidelines for Indian Government Websites (GIGW).
- iii) BIS IS 17802 (Part I & II): Indian Standards on Accessibility Requirements for Information and Communication Technology (ICT) Products and Services.
- iv) Rights of Persons with Disabilities Act, 2016 (RPwD Act) and its corresponding rules.

2. Core Accessibility Features & Backend Architecture

To guarantee an accessible experience regardless of the individual’s abilities or the assistive technologies they use, our website architecture fundamentally incorporates:

- i) **Semantic Structure & Keyboard Navigation:** Hardcoded backend architecture utilising semantic HTML (structured headings H1 to H3), ARIA roles, and valid form labels to ensure smooth, full-site navigation using only a keyboard or screen readers.
- ii) **Visual Accessibility:** A guaranteed minimum colour contrast ratio of 4.5:1 for standard text, and ensuring all text is zoomable up to 200% without loss of layout or functionality.
- iii) **Document & Media Accessibility:** All investor documents, notices, and circulars available for download are formatted strictly as accessible “Tagged PDFs” ensuring logical reading order and alternative text. Any multimedia content comprises closed captioning, descriptive audio, and Indian Sign Language (ISL) interpretations where applicable.

3. Assistive Overlay Toolbar

To supplement our core structural accessibility, <https://socialbusiness.fund> also utilises the OneTap accessibility toolbar interface. This allows users to actively customise their browsing experience via specific profiles (e.g., Vision Impaired Mode, Blindness Mode, Seizure Safe Profile). Features include:

- i) Adjustable text size, line height, and contrast settings.
- ii) Highlighting of links and text for better visibility.
- iii) Quick launch via keyboard shortcut: **Alt + .** (Windows) or **⌘ + .** (Mac).

4. Grievance Redressal and Feedback Escalation Matrix

We welcome your feedback and are dedicated to the rapid remediation of any accessibility barriers you may encounter. We have institutionalised a dedicated, PwD-friendly grievance redressal mechanism.

Level 1: Primary Support

If you require assistance accessing any part of this website or wish to report an issue, please contact us via:

- i) **Email:** communications@socialbusiness.fund
- ii) **Helpline:** +91-80-28436577 (Available for helpdesk callbacks)

We aim to formally respond to and remediate primary accessibility inquiries within **3–5 business days**.

Level 2: Escalation to Nodal Officer

If your concern is not resolved to your satisfaction, you may escalate the grievance directly to our designated Nodal Officer for Digital Accessibility, who is empowered by the Board of Directors to oversee accessibility audits and ensure timely redressal.

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| Name | Asif Khan |
| Contact | asif@socialbusiness.fund |

Level 3: Regulatory Recourse (SEBI SCORES)

In accordance with the “Investors’ Right to have digital accessibility” outlined in the SEBI Investor Charter, investors facing unresolved accessibility-related issues on our digital platforms can lodge a formal complaint against the Regulated Entity on the SEBI SCORES portal under the dedicated “Accessibility” complaint category.

Upon receipt, NSBF is bound to remediate the specific accessibility issue to secure the closure of the complaint.

For and on behalf of

Navaka Social Business Fund Bengaluru Private Limited

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JP Nagar 9th Phase, Bengaluru – 560108, Karnataka